(c) if so, what measures are being taken to ensure that Telephone lines are not frequently disrupted by storms, cyclones, heavy winds etc. in the coastal areas ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) No Sir. Telephone services are quite stable.

(b) Does not arise.

(c) Does not arise.

**Complaints Against MTNL Filed Before Consumer Disputes Redressal Forum**

5373. SHRI TRILOKI NATH CHATURVEDI :
DR. MURLI MANOHAR JOSHI :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) the number of complaints filed against MTNL before the Consumer Disputes Redressal Forum II, Udyog Sadan, New Delhi during 1993 till February 1994, and

(b) the number of cases decided together with the number of cases decided in favour of the complainants ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) Sir, 220 complaints have been filed in the Consumer Disputes Redressal Forum No. II, Udyog Sadan, New Delhi during Jan., 1993 to February, 1994.

(b) During this period, 50 complaints have been decided by the said Forum out of which 25 cases have been decided in favour of complainants.

**Pages and Paging System by Motorola International of USA**

5374. SHRI B. K. HARIPRASAD :
SHRI S. MADHAVAN :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether it is a fact that Motorola International of USA is setting up a $ 17 million manufacturing plant in Bangalore to produce pages and paging systems; and

(b) if so, when the facility is going to become operational and the installed capacity thereof?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS : (SHRI SUKH RAM) : (a) and (b) M/s. Motorola Pvt. Ltd. have submitted an Information Memorandum in the Deptt. of Industrial Development, Ministry of Industry for manufacture of Pagers with annual proposed capacity of 2.5 lakh nos. As per the information in the Memorandum the expected date of commencement of Commercial production is 1-5-94.

**Telecommunication Network Projects in Collaboration with Foreign Companies**

5375. SHRI IQBAL SINGH : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether it is a fact that GTE Spacenet Corporation of US has entered into a technical collaboration and a broad business alliance with CONNET systems and Services of HCL group, to undertake telecom network project in the country;

(b) if so, the details thereof and the reasons therefor; and

(c) what is Government's reaction thereto?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) to (c) M/s. HCL Limited have been issued letters of intent for providing 64 KBPS data service using VSAT and Electronic Mail Service. They have recently informed the Department of Telecommunications that they have promoted a new company under the name 'COMNET Systems and Services Limited' and requested for transfer of the letters of intent in the name of the new company.

**Waiting List of Telephones in Punjab**

5376. SHRI IQBAL SINGH : Will the Miniser of COMMUNICATIONS be pleased to state :

(a) the number of applications received for telephone connections in general category in Punjab;

(b) the number of persons on the waiting list,